

STRATEGIC RESEARCH SERVICE June 28, 2015

Analyst: Hiba Rabadi Hiba@arabadvisors.com

Arab Advisors Group

A Member of the Arab Jordan Investment Bank Group

Amman

Tel 962.6.5828849 Fax 962.6.5828809 PO Box 2374, Amman 11821 Jordan

For more information www.arabadvisors.com arabadvisors@arabadvisors.com

This research report is taken from the Arab Advisors Group Strategic Research Service. We also publish Country Landscape and Projection Reports, Industry Trend Reports and provide consulting services

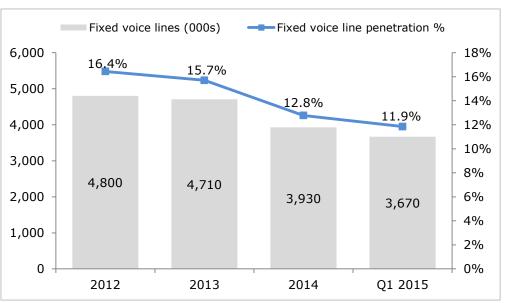
An overview of Saudi Arabia's fixed voice market during the first three months of 2015

By end of Q1 2015, Saudi Arabia's fixed voice lines stood at 3.67 million lines; a decrease of 6.62% over yearend 2014. The Saudi fixed voice penetration rate reached an estimated 11.9% during the first quarter of 2015.

The Saudi fixed voice market is served by two operators; the incumbent STC, and Etihad Atheeb (operating under the brand name Go). During Q1 2015, the Saudi market lost 260,000 lines, to reach 3.67 million fixed voice lines. By end of Q1 2015, the fixed voice penetration rate stood at an estimated 11.9% down from 12.8% by end of 2014.

Exhibit 1: Saudi Arabia total market fixed voice lines (2012 - Q1 2015)

| | 2012 | 2013 | 2014 | Q1 2015 |
|--------------------------------|-------|--------|---------|---------|
| Fixed voice lines (000s) | 4,800 | 4,710 | 3,930 | 3,670 |
| Added (000s) | - | -90 | -780 | -260 |
| Variance % | - | -1.88% | -16.56% | -6.62% |
| Fixed voice line penetration % | 16.4% | 15.7% | 12.8% | 11.9%* |



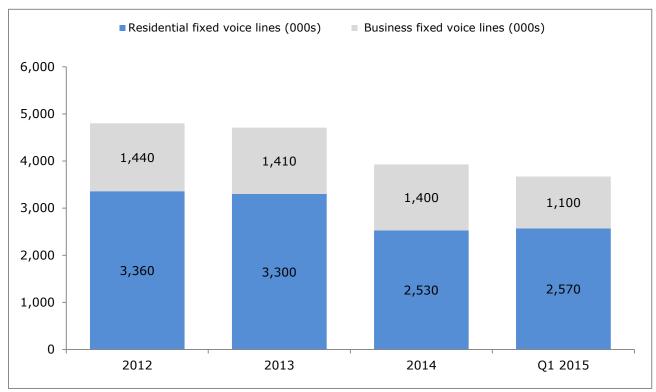
*Based on an estimated population figure for Q1 2015

Source: CITC

By end of March 2015, residential fixed voice lines stood at 2.57 million, contributing to 70% of total fixed voice lines. Meanwhile, business fixed voice lines contributed to the remaining 30% to reach 1.1 million lines by end of Q1 2015.

Exhibit 2: Saudi fixed voice residential/business breakdown (2012 - Q1 2015)

| | 2012 | 2013 | 2014 | Q1 2015 | | |
|--------------------------------------|-------|--------|---------|---------|--|--|
| Total Market | | | | | | |
| Fixed voice lines (000s) | 4,800 | 4,710 | 3,930 | 3,670 | | |
| Added (000s) | - | -90 | -780 | -260 | | |
| Variance % | - | -1.88% | -16.56% | -6.62% | | |
| Residential | | | | | | |
| Residential fixed voice lines (000s) | 3,360 | 3,300 | 2,530 | 2,570 | | |
| Added (000s) | - | -60 | -770 | 40 | | |
| Variance % | - | -1.79% | -23.33% | 1.58% | | |
| % of total fixed lines | 70.0% | 70.1% | 64.4% | 70.0% | | |
| Business | | | | | | |
| Business fixed voice lines (000s) | 1,440 | 1,410 | 1,400 | 1,100 | | |
| Added (000s) | - | -30 | -10 | -300 | | |
| Variance % | - | -2.08% | -0.71% | -21.43% | | |
| % of total fixed lines | 30.0% | 29.9% | 35.6% | 30.0% | | |



Source: CITC

Related Arab Advisors Group research

- "A survey-based analysis of computers and mobile handsets usage in Saudi Arabia" June 16, 2015
- "A survey-based analysis of e-services in Saudi Arabia" June 16, 2015
- "An overview of STC's financial performance in the first quarter of 2015" June 9, 2015
- "A survey-based analysis of Internet services in Saudi Arabia" June 9, 2015
- "Zain KSA offers a new prepaid plan with reduced mobile termination rates" June 9, 2015
- "A survey-based analysis of fixed voice services in Saudi Arabia" June 9, 2015
- "A survey-based analysis of cellular services in Saudi Arabia" June 9, 2015
- "An overview of Mobile TV offerings in Saudi Arabia" May 12, 2015
- "The Saudi cellular market compensates its loss in 2013 during 2014" May 6, 2015
- "An overview of STC's financial performance in the first three quarters of 2014" December 31, 2014
- "Mobily restates its revenues, net profit and retained earnings figures for three quarters of 2013" December 15, 2014
- "Virgin Mobile Middle East and Africa launches the first Saudi MVNO" November 23, 2014 "The Saudi cellular market regains momentum during the first half of 2014" November 12, 2014
- "An overview of Saudi Arabia's broadband market during the first half of 2014" October 28, 2014
- "An overview of Saudi Arabia's fixed voice market in the first half of 2014" October 22, 2014
- "An overview of Saudi Arabia's fixed voice market in the first three months of 2014" September 7, 2014
- "The Saudi cellular market continues its decline during the first three months of 2014" September 3, 2014
- "An overview of Saudi Arabia's broadband market during the first three months of 2014" September 2, 2014
- "Saudi Arabia Telecommunications Market Indicators and Projections" August 12, 2014
- "An overview of STC's financial performance in the first quarter of 2014" July 23, 2014
- "The Saudi CITC grants two MVNO licenses in the Kingdom" April 27, 2014
- "An update on Saudi Arabia's cellular market by 2013" April 9, 2014
- "An overview of Saudi Arabia's broadband market by yearend 2013" April 8, 2014
- "An overview of Mobily's WhatsApp bundles" February 11, 2014
- "An update on Saudi Arabia's cellular market by end of September 2013" January 29, 2014 "An overview of Saudi Arabia's broadband market during the first nine months of 2013" January 26, 2014
- "An overview of Saudi Arabia's fixed voice market during the first nine months of 2013" January 19, 2014
- "An overview of STC's financial performance in the first three quarters of 2013" December 10, 2013
- "An update on segment-targeting plans in the Saudi cellular market" December 1, 2013 "An overview of Saudi cellular operators' service offerings during the pilgrimage (Hajj) season" October 13, 2013
- "STC launches three new roaming packages" September 3, 2013
- "Mobily launches new roaming bundles promo" August 18, 2013
- "An overview of the broadband market in Saudi Arabia by end of Q1 2013" July 16, 2013 "An overview of Saudi Arabia's fixed voice market during the first three months of 2013" July 15, 2013
- "An update on Saudi's cellular market by end of Q1 2013" July 14, 2013
- "An overview of STC's financial performance in the first quarter of 2013" June 20, 2013

Although the information in this report has been obtained from sources that Arab Advisors Group believes to be reliable, we do not guarantee its accuracy, and such information may be incomplete or condensed. All opinions and estimates included in this report constitute our judgment as of this date and are subject to change without notice. This report is for information purposes only and is not intended as an offer or solicitation with respect to the purchase or sale of any security. No part of this document may be reproduced without the written permission of Arab Advisors Group.